<ul> <li>HOLLY O. WHATLEY, State Bar No. 160259 HWhatley@chwlaw.us</li> <li>AMY C. SPARROW, State Bar No. 191597 ASparrow@chwlaw.us</li> <li>JON R. di CRISTINA, State Bar No. 2282278 JdiCristina@chwlaw.us</li> <li>COLANTUONO, HIGHSMITH &amp; WHATLEY, PC 790 E. Colorado Blvd., Suite 850</li> <li>Pasadena, California 91101-2109 Telephone: (213) 542-5710</li> <li>Facsimile: (213) 542-5710</li> <li>Exempt from Fi Government Code</li> <li>Sheri P. Cortex Function of the state</li> </ul>	de § 6103
<ul> <li>AMY C. SPARROW, State Bar No. 191597</li> <li>JON R. di CRISTINA, State Bar No. 2282278</li> <li>JON R. di CRISTINA, State Bar No. 2282278</li> <li>COLANTUONO, HIGHSMITH &amp; WHATLEY, PC</li> <li>COLANTUONO, HIGHSMITH &amp; WHATLEY, PC</li> <li>Colorado Blvd., Suite 850</li> <li>Pasadena, California 91101-2109</li> <li>Telephone: (213) 542-5700</li> <li>Facsimile: (213) 542-5710</li> </ul>	
<ul> <li>JON R. di CRISTINA, State Bar No. 2282278</li> <li>JdiCristina@chwlaw.us</li> <li>COLANTUONO, HIGHSMITH &amp; WHATLEY, PC 790 E. Colorado Blvd., Suite 850</li> <li>Pasadena, California 91101-2109 Telephone: (213) 542-5700</li> <li>Facsimile: (213) 542-5710</li> <li>CONFORMED COPY ORIGINAL FILED Superior Court of California County of Los Anceles</li> <li>APR 19 2018</li> </ul>	Souri
<ul> <li>4 COLANTUONO, HIGHSMITH &amp; WHATLEY, PC 790 E. Colorado Blvd., Suite 850</li> <li>5 Pasadena, California 91101-2109 Telephone: (213) 542-5700</li> <li>6 Facsimile: (213) 542-5710</li> <li>CONFORMED COPY ORIGINAL FILED Superior Court of California County of Los Angeles</li> <li>APR 19 2018</li> </ul>	iourt
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6 Facsimile: (213) 542-5710 APR 19 2018	iouri
- NOTIFIED DEAL DA COMPANY DE NE 115400 - Charles Comment	Court
7 MICHELE BEAL BAGNERIS, State Bar No. 115423 Sherri R. Carter, Executive Officer/Clerk of C City Attorney	111
8       JAVAN N. RAD, State Bar No. 209722         JRad@cityofpasadena.net       By: Brittny Smith, Deputy	1500
9 CITY OF PASADENA 100 North Garfield Avenue, Suite N210	
10 Pasadena, California 91109	25
Attorneys for Defendant CITY OF PASADENA	
SUPERIOR COURT OF THE STATE OF CALIFORNIA	(c)
FOR THE COUNTY OF LOS ANGELES, SPRING STREET COURTHO	DUSE
Image: Superior Court of the State of California13131414141415161617171712121213141515161717171817 <td< td=""><th></th></td<>	
<b>b</b> 16 LINNEA WARREN; THOMAS WOLFE; EDWARD HENRY; AND ALL OTHERS	
SIMILARLY STITUTED, (Case assigned to Hon. Elihu M. Be	rle)
18 Plaintiffs, CLASS ACTION	
19 V. DECLARATION OF JON R. DI IN SUPPORT OF JOINT SUPPL	LEMENTAL
20 CITY OF PASADENA, BRIEF IN SUPPORT OF MOTION PRELIMINARY APPROVAL	ON FOR
21Defendant.Complaint Filed:July 21, 20	14
Hearing Date: May 3, 201	8
$\begin{array}{c} 23 \\ \hline \\ Department: \\ \hline \\ 6 \\ \hline \\ \\ \\ 6 \\ \hline \\ \\ \\ \\$	
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# **DECLARATION OF JON R. di CRISTINA**

I, JON R. di CRISTINA, declare as follows:

1. I am an attorney licensed to practice law in the State of California and before this Court. I am an attorney with the law firm Colantuono, Highsmith & Whatley, PC, attorneys of record for the City of Pasadena ("City") in the above-entitled action. I submit this declaration in support of the Joint Supplemental Brief in support of Preliminary Approval of Settlement in the above-captioned case. Unless otherwise indicated, I have personal knowledge of the facts set forth in this declaration and, if called as a witness, I could and would testify competently thereto.

2. In the regular course of representing the City in this action, I have been in contact with officers and employees of Kurtzman Carson Consultants LLC ("KCC") to inquire about its ability to provide class action administration services. Attached hereto as Exhibit A is a true and correct copy of a proposal and cost estimate ("Proposal") for KCC to serve as the claims administrator for this case. Ryanne Cozzi, Director of Operations for KCC, emailed this Proposal to me on April 19, 2018.

3. KCC proposes to (1) manage class members' information and (2) mail, publish, and process legal notifications ("Class Action Services"). Based on the anticipated Scope of Services, the Proposal estimates the cost of the Class Action Services to be \$19,958, including approximately \$3,096 in postage.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed on April 19, 2018 at Grass Valley, California.

ION R. DI CRISTINA

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# DECLARATION OF JON R. DI CRISTINA

# **EXHIBIT A**



April 19, 2018

Holly O. Whatley, Esq. Colantuono, Highsmith & Whatley, PC 790 E. Colorado Blvd., Suite 850 Pasadena, CA 91101-2109

Re: *Warren v. City of Pasadena II* Class Action Settlement Administration Services Estimate

Dear Holly,

We appreciate the opportunity to submit this proposal and cost estimate for class action administration services pertaining to the *Warren v. City of Pasadena* matter.

For the purposes of this proposal, we applied the following assumptions with respect to KCC's duties:

- KCC will print and mail a 2-page Notice and 1/3 sheet Opt-Out Card to approximately 6,500 class members;
- Conduct address searches for any mail returned as undeliverable and remail to any new found address;
- Supplement the noticing efforts with a 1/8 page black/white insertion to run for three consecutive weeks in the *Pasadena Star News*;
- Provide a case specific website with relevant case documents, important dates and deadlines and frequently asked questions; and
- Process any Opt-Out requests received and provide the parties with the requisite reporting.

With experience administering more than 6,000 settlements, KCC provides high-quality and cost-effective class action administration services including pre-settlement consulting, settlement funds escrow, class member data management, legal notification, call center support, claims administration as well as disbursement and tax reporting services. We are a knowledgeable partner who proactively works with you throughout the settlement administration process and are well-positioned to handle your matter immediately.

Our domestic infrastructure, the largest in the industry, includes a 1,200-seat call center and document production capabilities that handle hundreds of millions of documents annually. Last year, our disbursement services team distributed \$500 billion to payees in the form of 29 million checks and 11 million electronic transfers.

Please contact me with any questions regarding the enclosed case assumptions and cost estimate. We will hold this proposal and estimate open for ninety days from the date of this letter. Thank you for your time and consideration.

Sincerely,

Patrick J. Ivie Senior EVP, Class Action Services KCC LLC Tel: (310) 776.7385 Cell: (310) 795.9742 Email: pivie@kccllc.com



# COST SUMMARY & SCOPE OF SERVICES

The estimated total cost of the settlement administration as described, including approximately \$3,096 in postage, is \$19,958. The final cost of the administration depends primarily on, among other variables, the total number of opt-outs processed.

# **CLASS MEMBER DATA MANAGEMENT**

### **Data and Forms Management**

We will process class member data and pre-assign a unique sequential control number to each class member that will be used throughout the administration process. Prior to mailing, the addresses will be updated using the National Change of Address System ("NCOA") to increase mail deliverability and accuracy. Our estimate assumes that the class member data will be delivered in one electronic file in a complete and accurate form.

We will format all relevant documents and will send all document proofs to you for approval prior to printing.

We will store all paper and electronic documentation received throughout the duration of the case. Upon the conclusion of the case, and absent any court orders or client requests pertaining to retention specifications, we will return or dispose of the physical materials within ninety (90) days. Any returned undeliverable mail will be disposed of within 2 days of receipt, absent any court orders or client requests pertaining to retention specifications. The storage of returned undeliverable mail will be billed as incurred.

#### **LEGAL NOTIFICATION**

#### **Print and Mail Notice Packet**

The notice packet will be comprised of a 2-page Notice and 1/3 sheet Opt-Out card and inserted into a non-window envelope.

The notice packet will be mailed to class members via First Class U.S. mail. All notice packets returned by the postal service with a forwarding address will be re-mailed to the new address and the class member list will be updated accordingly.

# Address Searches and Re-mails

We will track all returned undeliverable mail and conduct address searches using credit bureau information for all returned mail that does not have a forwarding address. We will re-mail to the class members for whom we locate updated address information.

#### **Notice Publication**

KCC's Legal Notification Services will produce and place the summary notice as a 1/8 page black/white ad in the *Pasadena Sun Times* for three consecutive weeks.

#### Website Set-up and Maintenance

We will establish and maintain a case-specific website incorporating important court documents, dates, FAQs, forms and other pertinent case information.

#### **Opt Out Processing & Declaration of Notice Procedures**

We will process any Requests for Exclusion, and provide copies to counsel and the Court. We will prepare a Declaration of Notice Procedures to report our compliance with all class notification requirements.



#### Administration Services Estimate Warren v. City of Pasadena II

April 19, 2018

Patrick lvie; pivie@kccllc.com; 310.776.7385

Key Assump	otions Used in Estima	ate Preparation			
Size of Class: 6,500 class members				_	
Case Duration:	Case Duration: 6 months				
# of Electronic, Finalized Data Files Provided (Excel, Access, etc.):	tc.): 1 file(s)		SUMMARY OF CC	ISTS	
CAFA Notice Required?	No		Notice Procedures Plus Estimated Postage*	\$16,862 \$3,096	
Claims Processing:	No		Total Estimated Cost**	\$19,958	
Address Searches:	Yes				1
% of returned notices to be forwarded: % of returned undeliverable notices:	1% 5%				
% of successful address searches:	60%				
Media Campaign Required:	Yes				
Translations Required: # of Email Campaigns:	No N/A				
Reminder Mailing:	No				
Duration of Claims Filing Period: Type of Telephone Support:	N/A None				
	o. <i>1</i>				
Type of Website Support: Online Claims Filing:	Static No				
Duration of Website Support:		months			
	RESPONSE		RATE PER	ESTIMATED	
TICE PROCEDURES	RATE	QUANTITY	UNIT	COST	ΤΟΤΑ
Data and Forms Set-up - Intake and Process Data, Set up Case Management System - Format Document(s)					
Print/Mail Notice Packet					
- NCOA Updates		6,500	units		
<ul> <li>2-page Notice, 1/3 sheet Opt-Out Card, #10 Non-Window Envelope</li> </ul>		6,500	units		
<ul> <li>Print Production Management</li> <li>Forwarding of Returned Mail with USPS Forwarding Addresses</li> </ul>	1%	65	units		
- Data Entry for Re-mails to New Addresses			units		
Returned Undeliverable Mail     Handling of Returned Undeliverable Mail	5%	325	units		
Address Searches/Re-mails					
- Number of Address Searches Performed	60%		units		
Number of New Addresses Found     Re-mails to Found Addresses	60%		units units		
- Staff Time for Address Searches/Re-mails		.50			
Media Campaign					
<ul> <li>Published Notice Pasadena Star News; 1/8 page black/white ad (4.89" x 5"); Main</li> </ul>	News section: valid				
Mon-Sat; consecutive weeks		3	insertion(s)		
Website Set-up & Maintenance					
- Design & Set up Static Website					
<ul> <li>Domain Registration (5 yrs/Privacy Registration)</li> <li>Server Space rental</li> </ul>		6	mos		
Case Management, Opt Out Processing, and Declaration of Notice Procedures					
SUB-TOTAL OF NOTICE PROCEDURES					\$16,
SUB-TOTAL ADMINISTRATION COSTS					\$16,
Plus Estimated Postage*					\$3,
TOTAL ESTIMATED COST**					\$19,



OTHER SERVICES AND OUT-OF-POCKET EXPENSES	RATE PER UNIT
Other Services and Ad Hoc Reporting, as needed or requested	(standard hourly rates)
Other Charges and Out-of-Pocket Costs***	(actual)

- \* Estimated Postage and Handling.
- \*\* Does not include applicable taxes or escheatment services.

\*\*\* Includes, but is not limited to long distance calls, overnight shipping, photocopies, storage, PO Box rentals, broker fees, etc.

This Class Action Administration Services Estimate and the attached Cost Summary & Scope of Services (together, the "Proposal") are valid for ninety days from 4/19/2018. After such period, KCC reserves the right to amend the Proposal (including, without limitation, by increasing fees and costs) or to withdraw the Proposal in its sole discretion.

All services to be provided to the undersigned (the "Client") and all fees and costs set forth in the Proposal are subject to the terms, specifications, assumptions and conditions set forth in the Proposal and the attached Terms and Conditions (the "Terms of Service"). The estimated fees and charges in the Proposal are based on certain information provided to KCC as well as significant assumptions. Accordingly, this estimate is not intended to limit KCC's actual fees and charges, which may be less or more than estimated due to the scope of actual services or changes to the underlying facts or assumptions.

KCC Class Actions Services, LLC

BY:

DATE:

TITLE:

Colantuono, Highsmith & Whatley, PC

BY:

DATE:

TITLE:

	1 2	PROOF OF SERVICE Howard Jarvis Taxpayers Assn., et al. v. City of Pasadena Case No. BC550394
	3	I, Angelo McCabe, declare:
	4	I am employed in the County of Los Angeles, State of California. I am over the age of 18
	5	and not a party to the within action. My business address is 790 E. Colorado Boulevard., Suite 850,
	6	Pasadena, California 91109.
	7 8	Pursuant to the Court's Order Authorizing Electronic Service of Documents dated February
10 ILOS ANGELES, CA 90071-3137	9	15, 2018, I instituted service of the attached document described as follows:
	10	DECLARATION OF JON R. DI CRISTINA IN SUPPORT OF JOINT SUPPLEMENTAL BRIEF IN SUPPORT OF MOTION FOR PRELIMINARY APPROVAL
	12	on the interested parties in this action (See Attached Service List) as follows:
	13	<b>BY ELECTRONIC MAIL:</b> I electronically transmitted a copy of the within document in a
	14	PDF or word processing format to those persons noted on the attached list at their respective
	16	electronic mailbox addresses using CaseHomePage in accordance with the Cal. Rules of Court rule
	17	2.251(g) on the date set forth above.
	18	I declare under penalty of perjury under the laws of the State of California that the
	19	above is true and correct.
20 21		Executed on April 19, 2018, at Pasadena, California.
	hi	
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Colantuono, Highsmith & Whatley, PC 300 S. GRAND AVENUE, SUITE 2700 LOS ANGELES, CA 90071-3137 I

	1	<u>SERVICE LIST</u>					
	2	Howard Jarvis Taxpayers Association, et al. v. City of Pasadena Los Angeles County Superior Court Case No. BC550394 - Hon. Elihu M. Berle, Dept. 323					
	3	3					
TE 2700 -3137	4 5 6	Jonathan M. Coupal, Esq. Trevor A. Grimm, Esq. Timothy A. Bittle, Esq. Laura E. Murray, Esq. <b>HOWARD JARVIS TAXPAYERS</b> <b>FOUNDATION</b> 921 Eleventh Street, Suite 1201 Sacramento, CA 95814 Tel: (916) 444-9950 Tgrimm.kg@gmail.com tim@hjta.org ryan@hjta.org	Attorneys for Plaintiffs, Howard Jarvis         Taxpayers         Association; Linnea Warren;         Thomas Wolfe; Edward Henry; and         all others similarly situated         Counsel for Defendant,				
300 S. GRAND AVENUE, SUITE 2700 105 ANGELES, CA 90071-3137	13 14 15 16	Michele Beal Bagneris, Esq. <b>CITY OF PASADENA</b> 100 North Garfield Avenue, Suite N210 Pasadena, CA 91109 mbagneris@ci.pasadena.ca.us Tel: (626) 744-4141 Fax: (626) 744-4190	Counsel for Defendant, City of Pasadena				
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Colantuono, Highsmith & Whatley, PC